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# Evaluating the Effectiveness of an Organ and Tissue Donation Regulation on Ocular Donor Notification Rates in Clinical Settings

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## Abstract

Background: Despite the implementation of new regulations to increase organ and tissue donation, few regulations have been evaluated for their effectiveness in achieving this goal. Recently, the province of Quebec (Canada) modified Bill 125 to make notification of all potential donors to donation stakeholders mandatory in clinical settings. The purpose of this study was to evaluate the effectiveness of this new regulation on the potential ocular tissue donor notification rate in clinical settings.

Methods: This study used a pre-post design to determine the impact of the new regulation on the ocular tissue donor notification rate. The notification rate of potential ocular tissue donors was measured objectively among 26 departments of five clinical settings over a period of four months, beginning three months after the adoption of the new regulation (post-test measure); the pre-test value consisted in the notification rate during the same four-month period in the previous year. Data were analyzed using generalized estimating equations.

Results: The notification rate of ocular tissue donors prior to the change in the regulation (21.0%) did not increase significantly after legislative changes (21.6%) ( $\chi$ 2=0.01, p=0.93).

Conclusion: Despite making the notification of potential organ and tissue donors mandatory, the new regulation did not change the notification rate of ocular tissue donors. Policy formulation and policy implementation are two possible reasons for this failure. In particular, it is suggested that working closely with all relevant stakeholders at the time of policy formulation should facilitate implementation strategies.

**Keywords:** Government regulation; Evaluation studies; Tissue and organ procurement

## Introduction

It is well documented that the demand for ocular tissue donation exceeds the supply, resulting in shortages [1-4]. In order to increase donation rates, many countries have in past decades implemented legislation regarding the organ donation process to ensure a legal framework to donation consent. As such, they have changed the donation process from an opt-in regulation to an opt-out regulation (presumed consent). The purpose was to increase donation rates, protect the rights of the donors, provide efficient allocation of the organs, and improve the quality and safety of transplants [5-9].

Nonetheless, in countries such as Canada where the donation process uses an opt-in system [10], the main strategies to increase organ and tissue donation are based either on the development of organ procurement organization (OPO) coordinators in clinical settings [11] or on the implementation of new regulations and health policies [5-7].

However, despite the implementation of new regulations to increase donation, few have been evaluated for their effectiveness to increase donation. Most published documents only reflect problems in the regulation without really evaluating its impact on donation [6,9]. Rithalia et al. [10] conducted a systematic review of the effect of presumed consent legislation on donation rates and observed that donation rates after the introduction of such legislation were higher after their implementation.

In February 2011, the Ministry of Health in the province of Quebec (Canada) modified Bill 125, facilitating organ and tissue donation. The two main changes were 1) the implementation a consent registry to post-mortem removal of organs or tissues and 2) making mandatory notification to donation stakeholders of all potential organ and tissue donors in clinical settings.

The purpose of this study was to evaluate the effectiveness of Quebec's new Bill 125 on the rate of ocular tissue donor notifications in clinical settings.

## Methods

## Design

This study used a pre-post design to determine the impact of the new regulation on the ocular tissue donor notification rate. The main outcome was the ocular tissue donor notification rate, since eligibility criteria for this donation are quite large (all deceased patients that were 85 years old or less and not presenting systemic infection). Indeed, the new regulation stipulated that donation stakeholders must be contacted for every potential tissue donor, thus suggesting that the ocular tissue donor notification rate is an appropriate variable to test the effect of this specific part of the Bill. The notification rate of potential ocular tissue donors was measured objectively among 26 departments of five hospital centres. The departments were chosen on the basis that they were likely to encounter ocular tissue donation, for example emergency departments, intensive care units, or palliative care units. Thereby, outpatient clinics or administrative departments were excluded. Also, all the selected departments were operated in clinical settings where OPO representatives coordinated donation. This criterion ensured that physicians in these departments had some knowledge to notify potential ocular tissue donors, since OPO representatives offer regular support to medical staff, heighten their awareness of the donation process and help them approach families.

This study received approval from the research ethics committee of the two institutions regrouping the five hospitals for a previous nursing intervention on ocular tissue donation rate.

## Data collection

The ocular tissue donor notification rate was defined as the ratio between the achieved and potential number of ocular tissue donors. The objective data on the potential number of ocular tissue donors was obtained from the archives of each hospital. Among these potential ocular tissue donors, the achieved number of tissue donor notifications was obtained from the database of the provincial tissue bank for each department during each month of the study period.

#### **Evaluation periods**

Measures of donor notification rates were obtained before and after the adoption of the new regulation. However, in order to properly evaluate the effect of this new regulation, post-implementation measurement was obtained only after a three-month waiting period. The three-month period was decided to ensure senior medical service managers had enough time for dissemination of the new mandatory notification strategy. Then, the notification rate was measured over a period of four months. In order to control for possible seasonal effects in notification rate, the pre-implementation measure covered the same four-month period in the previous year.

## **Statistical Analysis**

The impact of the Bill was assessed by comparing the difference in mean ocular tissue donor notification rates before and after the new regulation became effective. Ocular tissue donor notification rates were analyzed using generalized estimating equations. Analyses were executed with SAS version 9.2, using a bilateral level of significance of 5%.

## Results

The ocular tissue donor notification rates calculated at pre- and post-implementation of the new regulation are presented in Table 1. Contrast results for generalized estimating equation analysis showed no statistical difference between pre- and post-changes in the regulation ( $\chi$ 2=0.07, p=0.79). Both periods had a similar notification rate (before: 21.0 %; after: 21.6%).

Periods <sup>1</sup>	Referred donors (n)		Notification rate (%)	CI
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	-	-					
Pre	98	466	21	-0.1 - 0.2			
Post	99	459	21.6	-0.1 - 0.2			
Difference <sup>2</sup>	1	-7	0.6	-0.2 - 0.2			
<sup>1</sup> Pre - and post-bill effective date periods spanning 4 months							
<sup>2</sup> Post - pre difference							

Table 1: The number of donors and notification rate per period

## Discussion

To our knowledge, this is the first study to assess the impact of a new organ and tissue donation regulation on ocular tissue donor notification rates. The revised version of the Quebec Bill facilitating organ and tissue donation did not significantly increase the notification rate of ocular tissue donors during the four-month evaluation period, compared to the same period the previous year. Obviously, despite the implementation of the regulation making the notification of all potential ocular tissue donors to a donation stakeholder mandatory, the notification rate showed no improvement following the effective date.

This suggests that there could have been some deficiencies in the policy cycle [12-13] of the revised version of the bill facilitating organ and tissue donation. The stages of policy cycle include the following: 1) agenda setting; 2) policy formulation; 3) decision making; 4) policy implementation, and; 5) policy evaluation [12,13]. Two of these stages presented some shortcomings in the present case: policy formulation and policy implementation.

Policy formulation refers to actors involved in developing and refining policy options. These actors must have a level of knowledge of the subject and help resolve policy problems [13]. According to the Proceedings of National Assembly (Parliament of Quebec), government deputies and main stakeholders in the domain of organ donation attended debates and heard explanations regarding the revised bill modification. These actors surely had knowledge of the subject of donation and helped resolve policy problems. They agreed on the new policy formulation making the notification of donation stakeholders mandatory in clinical settings, as suggested by these debate excerpts from donation stakeholders:

"We welcome the mandatory notification that will rest to the role of senior medical service mangers (...)" (own translation).

"(...) (donation stakeholders) appreciate that the concept of mandatory notification [for the senior medical service managers] is introduced earlier in the paragraph, thereby emphasize the importance of acting quickly" (own translation).

However, the proceedings make it clear that one key group of actors was absent in the policy formulation on organ and tissue donation: senior medical service managers. The latter key players are the main targeted group in the amendment to the bill, since they are responsible for the implementation of organizational strategies to systematize the reference. Their absence from the discussions did not allow them to agree with the process of mandatory notification of potential donors. Their absence in the discussions at the time of elaboration of the revised regulation might therefore be one of the possible explanations for the lack of effect on the notification rate. This suggests the new Bill was poorly implemented [12].

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Policy implementation refers to how policies are put into effect [12]. Governments use various kinds of instruments to make policies effective, whether substantive, procedural or combined [13]. In the revised Bill facilitating organ and tissue donation, one of the changes in the regulation was the adoption and implementation of a registry for post-mortem removal of organs or tissues. However, there were no governmental instruments or strategies to help implement this new tool for the notification of potential donors. Senior medical service managers were informed of the specificities of the Bill, but never had the time to develop and implement a strategy to ensure notification before the regulatory changes came into effect. Thus, one of the additional explanations for the lack of effect of the new bill on donor notification rate could be the observed flaws in policy implementation.

# Conclusion

Despite making the notification of potential donors mandatory, the revised bill facilitating organ and tissue donation left the notification rate of ocular tissue donation unchanged. Among the possible explanations for the lack of effect are potential problems in policy formulation and policy implementation. In the future, new regulations regarding the donation process should be developed with the participation of all key stakeholders in order to favour appropriate policy formulation and facilitate the development of adapted strategies for implementation. Efforts to promote potential donors identification/notification by health professionals and to encourage patients and families from any demographic group to consent to donation should continue, since legislation does not seem to be the cure to organ and tissue shortage.

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