What is IPC? Improving Patient Care in the rural health setting
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Improving Patient Care is a program adopted by the Indian Health Service to enhance patient care and to improve outcomes by reducing health disparity to the Native American patient populations. In 2007, this rural Indian Health hospital underwent a massive renovation to implement IPC. This patient practice model involves a multi-disciplinary approach in which all health care disciplines come to the patient to review and evaluate patients' disease state(s). Pharmacists are an integral and important member of the IPC. Pharmacists involved in the IPC are able to devote more face to face time with patients and are able to provide them with more detailed education on their medications. In addition, pharmacists are able to intervene on patient's behalf because of greater access to the providers with great efficiency. Improving Patient Care program has shown to increase pharmacy patient satisfaction in a variety of areas.

Biography
CAPT Eun Jeon, graduated from Creighton University School Pharmacy in 1997 and joined the United States Public Health Service soon after graduation. She has been with the Indian Health Service for over 16 years. Currently she is the Inpatient Deputy Chief and is the Post Graduate Year 1 Training Residency Director in Whiteriver Indian Health Hospital.

CDR Rey Marbello, graduated from the Creighton University School of Pharmacy in 1995 and joined the US Public Health Service after graduation. He has served in the Indian Health Service for the past 18 years in ambulatory care. His first duty station was at the Pine Ridge Indian Reservation, S.D. He is currently serving at the Whiteriver Indian Reservation in Arizona.

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