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Standardization of medication management processes to improve outcomes

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Given the intricacy of healthcare systems, redesigning care delivery through workflow efficiencies, encouraging implementation of health informatics and reforming healthcare professional education are crucial to optimizing quality of care and patient safety. Standardization is the key in achieving this. Policies and procedures should be aligned with evidence-based literature and best standards of practice. Different patient populations should be addressed to meet their unique requirements. The development of protocols and checklists can help improve communication and ensure consistency in the quality of care provided. Incorporating these into electronic healthcare systems translates into enhanced safety, as long as appropriate clinical decision support is embedded in such programming. This lecture will provide diverse case scenarios that implement standardization and reflect the positive outcomes of such a strategy.

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