Management systems and the company performance - The integration way

Abel Pinto
WSP, Portugal

The diversity of standards accompanied the organizations changing needs in the optimization and systematization promoted by market imperatives, customer, statutory regulations, the dictates of regulators of the sector, as well as by concerns of efficiency improvements and operational control. Given this trend it could be expected some orientation of the International Standardization Organization on the development of regulatory frameworks oriented to the integration of management systems. However, the option was to evolve the various standards on its responsibility - determining that the other normalization bodies to do the same - towards the harmonization and alignment in terms of structure and requirements. WSP is a company specialized in industrial electricity, medium and low voltage, instrumentation, automation and control, industrial maintenance and telecommunications. Since 2009, the company has developed a significant activity in Portugal, France, Belgium and Holland. In 2012 obtained the VCA certification - International Certification in safety, health and environment, essential document for Belgian and Dutch markets, and the quality certification by ISO 9001. Under the pressure from markets where it operates, it is endeavour to being certified by the standards ISO 14001, OHSAS 18001 and CEFRI (French Certification Committee for Companies of Training and monitoring of personnel working under Ionizing Radiation). Given this WSP reality, it was identified to be relevant the development of this research project whose aim is to create knowledge in the integration of management systems, oriented to provide to the enterprises, self-assessment tools to evaluate their IMS maturity level and best practice's guide to implement and maintaining an integrated management system - quality, environment and safety (QES) - as well as the definition of guidelines for the establishment of systems performance indicators that support and drive their organizations towards the effectiveness and efficiency of its integrated management systems.

qualidade@wsp.pt

Notes: