Accelerated capability development in the revenue cycle

Accelerated Capability Development in the Revenue Cycle is imperative in the current climate of development, change and analytically orientated productivity dynamics. Physicians have an immense responsibility regarding patient safety and ergonomically sound diagnostics accompanied by necessity orientated management of care. This responsibility should however be shared throughout the patient service trajectory. Thus training, communication and development of every member of the team is imperative. Good, accurate nosology is only possible through precise true clinical coding and detailed documentation. The process of ACD reminds, develops and improves data analysis that ultimately leads to better, safer quality care that is more cost effective.

ACD Encompasses: Evaluation of current status of the facility in question (Clinical Documentation, Coding Accuracy, Reports management); Coding certification and proficiency training of all involved with the EMI; Connect the dots on RCM through gap analysis and KPI's; Provide Consultancy regarding DRG negotiations and preparation and Optimize inter-departmental communication to create better clinical pathways, nosology and risk management.

Biography

Mey-Mey Benamar has worked as a Theatre Nurse and Patient Service Consultant for more than 23 years in both Africa and Europe. She was involved in the development and evaluation of different strategies related to the improvement of communication and risk management around all areas of patient care. She has worked for three years in Dublin as Community Liaison between the HSE and Private Homecare MDT’s and as part of the team of a triple award winning Start-up of The Year Company, experienced the climate changes within the Medical industry striving for technological advancement all the time. As Director of Education and Coding for Pan Emirates, she currently implements her experience of the South African Health Care industry, Patient Service Management and Training in an effort to “untie the knots of the RCM process” in the most practical ways possible. As a Theatre Nurse she has learned the importance of the relationship of trust between Physicians and the other members of the MDT (of which Clinical Coders are a vital part), interdependence and trust that all relates to good & safe patient care.

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