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Safety at Work: an Issue of Daily Management Behavior

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To move the number of accidents down towards Zero management must accept its responsibility for Safety at Work. Using a model developed by the IMD president Jean-François Manzoni a number of management teams were asked which was the most important lever to influence the behavior of workers. The outcome was very clear: it is the behavior of management. But the same management teams indicated that they spent very few hours influencing safety, mostly because of not knowing how to do it. This presentation shows how managers can be the teachers, the coaches, the motivators and the mentors of their people regarding safety at work. It points out that this combination has to be applied daily, the most important activity being delivering the daily Safety Moment at the start of work and the very frequent Safety Observation Tour by all managers (all levels and all functions) to make safety at the worker level an integral part of work life.

Biography

Mark Füllemann working at Practice & Experience Ltd, Switzerland. His work in the areas of Occupational Health & Safety, Management Reporting, Global Project Management, Business Planning, Group organization, Change Management. He completed his Doctoral studies at MTEC ETH Zürich in 2012 – 2015.