

## Title: Survey On The Quality-Of-Care Standards In A Nursing/Midwifery Training Hospital At Tikur Anbessa Specialized Hospital In Addis Ababa, Ethiopia

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There is still a need to identify “best practices” and describe models and interventions to achieve patient-centered and high-quality standard nursing services. This study was aimed to conduct a survey on the quality-of-care standards in nursing/midwifery training hospital in Addis Ababa, Ethiopia. A multiple methods design was used for the study. For the quantitative phase, 35 nurses, 35 patients, and 52 patient charts were selected by simple random sampling from eight randomly selected wards of the hospital. For the qualitative phase, purposive sampling was employed to select participants for focus group discussion and in-depth interview. Twelve instructors and 11 head nurses were recruited. The Quality Audit tool developed by Ethiopian Federal Ministry of Health was applied. The finding reveals that the nursing and midwifery service quality standards were low and did not meet Ministry of Health standards. The chart review showed that 83% of nursing and midwifery assessments were not completed within eight hours of patient arrival, and in over half the charts (58%), there was no written evidence of compilation of data based on Gordon’s functional model. Only two wards met Standard 1 with adequate medical equipment for nursing diagnosis or intervention. Seventy-five percent of the wards had a scarcity of materials and supplies needed to provide a quality nursing service. Half the nursing stations had adequate patient visibility, and half had an organized chart filing system based on the patient’s bed number. A high proportion of wards were not meeting Ministry of Health standards for nursing midwifery

services. Improvement in care standards is vital to enable the hospital to function as a clinical setting for the education of health-care students. This might be achieved through ongoing attention to quality improvement and a program of in-service training regarding national care quality standards for managers, nurses, and midwives.

#### Biography

Teshome Habte Wurjine has his senior professional nurse researcher and expertise in evaluation and desire in improving the nursing and midwifery services to maximize quality standard and client centered services. His open and contextual evaluation and evidence practice model based on responsive constructivists creates evidence-based practice to improve nursing and midwifery services (evidences based on Gordon’s functional assessment model). He has built this model experience after years of experience in research, evaluation, nursing clinical experience, teaching, nursing administration and involving in various project activities both in hospital and nursing and midwifery education institutions. Moreover, he contributed a successful and sustainable integration of the service, education and research for evidence-based decision process functional and structural integration in the study facilities.