

## A Pilot Study on Undergraduate Palliative Care Education – A Study on Changes in Knowledge, Attitudes and Self-Perception

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### Abstract

**Background:** Since 2013 medical faculties in Germany have to teach and assess palliative care issues.

**Objective:** Evaluation of a one-week intensive seminar in palliative care with regard to cognitive and affective learning objectives.

**Methods:** Exploratory prospective naturalistic study with pre (T1) and post (T2) measurement, investigating medical students' (N=31) knowledge, opinions and attitudes as well as estimation in self-efficacy regarding palliative care issues. The sample contains of undergraduate medical students before and after an interdisciplinary palliative care course (40 teaching units) held at the Medical Faculty of Heinrich Heine University Dusseldorf, Germany.

**Results:** Upon completion of the seminar, students demonstrated a significant increase of palliative care-related knowledge and a positive self-estimation in competence and self-efficacy with regard to treating and caring for dying patients. However, no changes were found on the subject of a greater acceptance and reduced fear of death and dying.

**Conclusions:** The acquisition of affective learning objectives with regard to essential attitudes towards death and dying may require a longer learning process and thus a longitudinal implementation into medical school curricula.

**Keywords:** Palliative care; Undergraduate medical education; Attitude; Competence; Knowledge

### Abbreviations:

TU: Teaching Unit (45 minutes)

### Background

Palliative care is becoming more and more important in medical education and the number of European countries with palliative care training for medical students is rising [1,2]. Since 2013 medical faculties in Germany face the challenge and formal obligation to teach and assess palliative care learning objectives within the medical curriculum. By being integrated into the Medical Licensure Act for Physicians in 2009, undergraduate palliative care education (UPCE) was mandatorily incorporated in medical education in Germany [3].

There is a national as well as an international expert consensus on palliative care curricula, developing basic recommendations for enhancing the quality of structures and processes in medical under- and postgraduate education (cf. EAPC 2007, DGP 2009). With regard to medical education, for instance, a minimum amount of forty teaching units (TU=forty-five minutes) as well as structured and weighted teaching contents are strongly recommended.

Various studies have highlighted the limited knowledge base in palliative care of final-year medical students in Germany [4-6]. A current survey conducted in 2012 to investigate the progress of implementation of palliative care curricula in medical faculties in Germany [6,7] demonstrated that UPCE was mainly taught interprofessionally and in an advanced semester and comprised twelve to forty-three TU.

However, less than half of the faculties (47%) include bedside teaching and only 59% include real patient contacts into their curricula. Predominant teaching formats are lectures (93%) and seminars (75%). Formal assessment of knowledge and skills is mostly effectuated by means of multiple choice tests (84%), all of which might indicate a lack of human resources in teaching and assessing palliative care, resulting in the above-mentioned observed dominance of cognitive learning objectives with rare patient contact in UPCE in Germany.

Currently, the main focus in medical education in Germany is on gaining factual knowledge rather than psychomotor skills or communication skills. Teaching and assessing affective and psychomotor learning objectives [8] in the context of students' perception of personal competencies and patient-oriented professional practice come second [9].

The predominance of cognitive learning objectives is acknowledged as a general problem in undergraduate medical education. Two systematic reviews [10,11] investigating palliative care education in medical faculties in Europe and America conclude that, apart from summative and formative assessments, affective learning objectives with regard to attitude toward dying patients should be awarded significantly greater importance in the future.

Various authors particularly emphasize the significance of a positive attitude towards dying and death as well as towards caring for terminally ill and dying patients [5,10,12] and the use of reflection [13] for the development of an adequate perception of the physician's professional role. In medical practice, unconscious ambivalent or negative emotions (e.g. fear of dying and death) are associated with various avoidance strategies and, ultimately, with a lower quality of medical practice [3,14-18]. Presumably, the reverse is also true, that a positive change of attitude improves the quality of care [19].

How to teach affective learning objectives, skills and attitudes is an issue which has been rarely investigated empirically with regard to undergraduate and post-graduate palliative care education [20]. The purpose of the present exploratory prospective naturalistic study was to evaluate a one-week palliative care course with regard to the acquisition of affective learning objectives. In addition, the questionnaires and instruments to assess attitudes towards death and dying and emotional experiences are shortly introduced.

## Methods

### Study sample

The study sample consisted of two cohorts of undergraduate students from Heinrich Heine University Düsseldorf (Schulz 2015). In the first study cohort, fifteen medical undergraduate students completed the compulsory elective subject Palliative Care during the summer semester of 2012, whereas the second study cohort was comprised of the sixteen students completing the course during the winter semester of 2012/2013, resulting in a total of thirty-one participants of both cohorts (nine male, twenty-two female). At the beginning of the study, participants were aged between twenty to thirty-five years (mean=25.50, SD=3.22) and in their fourth to

sixteenth semester (mean=8.84, SD=2.38). Two participants reported pre-education in palliative care. The majority of students had already experienced an encounter with a dying patient in the course of their medical education (n=19) or personal bereavement of a loved one (n=25).

Data were collected via written self-assessment. Ethical approval was obtained from the ethics committee of the Medical Faculty of Heinrich Heine University Düsseldorf, Germany. The study was conducted in accordance with the Declaration of Helsinki on Ethical Principles for Medical Research involving Human Subjects. Before the start of the study, the participants were informed about the purpose and procedure of the study and provided their written informed consent prior to participation.

### The course

Since 2008, an interdisciplinary working group of the Medical Faculty of Heinrich Heine University Düsseldorf, Germany, had been developing a palliative care curriculum in a systematic process according to Kern's approach [21] to curricular development and in accordance with the recommendations of the EAPC (2007) and the DGP (2009) which is being implemented in a three-step process.

The longitudinal curriculum consists of five contextual teaching domains: symptom management, communication and interaction, inter-professionalism, ethical/legal/societal aspects, and self-reflection, all of which had been assigned specifically defined cognitive psychomotor learning objectives. The structure of the curriculum is described elsewhere [22]. The UPCE course evaluated in the present study is a one-week intensive seminar consisting of ten modules and comprising 40 TU.

It is part of the mandatory elective courses and is held on an interdisciplinary and interprofessional basis for fourth- and fifth-year medical students and comprises topics from palliative medicine, oncology, psychooncology, spiritual care, social services and self-help [22]. The used didactic methods and approaches are learner-centred small-group-teaching, virtual standardized patient contact (VSPC), bedside teaching, standardized role play with simulated/standardized patients as well as 5 TU guided group sessions for self-reflection (Table 1).

Mandatory elective Course >> Palliative care-intensive course<< Timetable					
Time	Monday	Tuesday	Wednesday	Thursday	Friday
08 30	Evaluation				
09 00	Film >>I See You<< MODULE 1 Psychiatric symptoms in palliative care	MODULE 3 Gastrointestinal symptoms: Nausea, vomiting, diarrhoea, obstipation, Indications for PEG-tube (in patients with chronic dysphagia/weight loss)	MODULE 5 Symptom management pain, acute pain	MODULE 7 Basal stimulation maintaining patient's quality of life and well-being/comfort	MODULE 9 Symptom management during final phase
Lecture/Profession	Physician/Psychotherapist	Physician	Physician	Nurse	Physician
Didactic method/ approach	Virtual Standardized Patient(VSP)	Problem Based Learning/PBL including Case studies	Small groups Real patient contact	Small groups experimental/Self awareness	Interactive exercise/ Problem based learning/PBL

12 00	Lunch break				
13 00-16 00	MODULE 2 CoMed Breaking Bad news in Palliative care	MODULE 4 Ethical issues at the end of life Advance care planning	MODULE 6 Working within the interprofessional team	MODULE 8 Finding sense & existential issues/ phenomena	MODULE 10 CoMed Communication with mourning relatives
Lecturer/profession	Physician Psychologist	Physician	Social worker	Clergy	Physician Psychologist
Didactic method/ approach	Standardized patient contact(SPC)	Interactive lecture Role play	Small groups Group discussions	Interactive exercise Role play Model based learning	Standardized patient contact(SPC)
16 15- 16 45	Self-development within the group	Self-development within the group	Self-development within the group	Self-development within the group	Self-development within the group

**Table 1:** Timetable UPCE-course Heinrich Heine University Dusseldorf September 2012/March 2013.

### Questionnaires

We applied four questionnaires to all students. The questionnaire of the Program in Palliative Care Education and Practice (PCEP) of Harvard Medical School, Boston, USA [23,24] was used to obtain information about attitudes towards palliative care, willingness to treat and care for a dying person, self-estimated skills and competencies in communicating with dying patients and their relatives as well as self-estimation in knowledge and skills in palliative care. The Collet Lester Fear of Death and Dying Scale-Revised [23-25] was used to obtain information about attitudes towards and fears of death and dying of self and others. Data about participants' palliative care knowledge was collected by means of the Three Step Questionnaire [6,7], an instrument consisting of 21 questions related to eight case examples.

In addition, the following questionnaires were applied to the first cohort of 15 students: the Death Attitude Profile-Revised [26] to enquire about opinions and attitudes towards death, the Coping with Death Scale [27] to identify participants' self-estimation in skills and competencies in dealing with death and dying, and the Hospice-Related Death Self-Efficacy Scale [28] to investigate estimation in self-efficacy in communicating with and caring for the dying. In the second cohort of 16 students, the Standardized Questionnaire for Self-Estimation in Emotional Competency and Skills (SEK-27, [29] was used. We didn't apply all seven questionnaires to all students to keep the answering time on a manageable level. No bias was introduced by the different treatment of the two cohorts because no inter-cohort comparisons were made. For details of all questionnaires used, (Figure 1).

Instruments	Authors	Subject	Subscales	Items	Psychometric Properties	
Cohort 1 & 2	PCEP-Questionnaire of Harvard Medical School, changes in self-estimation	German translation: Schulz, Möller, Seidler, Schnell, 2013 English OV: Sullivan, Lakoma, Block, 2003	basic abilities in caring for dying patients and their relatives	36 • Attitudes towards palliative care • Willingness to treat and care for a dying person • Self-estimated skills and competencies in communicating with dying patients and their relatives • Self-estimation in knowledge and skills in palliative care	5-point Likert-scale	Internal consistency $\alpha = .91$
	Collet Lester Fear of Death & Dying Scale-Revised	German translation: Schulz, Möller, Seidler, Schnell, 2013 English OV: Lester, 1990	Attitudes toward death and dying	• Attitude toward death of self • Attitude toward dying of self • Attitude towards death of others • Attitude towards death of others	32 5-point Likert-scale	Retest-Reliability $r = .79$ Internal consistency $\alpha = .91 - .72$
	Three Step Questionnaire	German OV: Weber, Schmiedel, Nauck Alt-Epping, 2011	Knowledge in Palliative Care Medicine		21 Questions to 8 case vignettes Scale: 1-5	
Cohort 1	Death Attitude Profile-Revised	English OV: Wong, Reker, Gesser, Neimayer, 1994	Attitudes toward death and dying	• Death Avoidance • Fear of Death • Approach Acceptance • Neutral Acceptance • Escape Acceptance	32 Scale: 1-7	Retest-Reliability $r = .71$ Internal consistency $\alpha = .65 - .97$
	Coping with Death Scale	English OV: Bugen, 1980	Death competency		30 Scale: 1-7	Reliability $r = .91$ Internal consistency $\alpha = .89$
	Hospice-Related Death Self-Efficacy Scale	English OV: Robbins & Rosemary, 1992	Self-efficacy related to competencies in working with dying patients		44 Scale 0-100	Retest-Reliability $r = .91$ Internal consistency $\alpha = .90$
Cohort 2	Standardised Questionnaire for the self-estimation of emotional competencies (SEK-27)	German OV: Berkling & Znoj, 2008	competencies in dealing with emotions	• Attention • Clarity • body perception • Understanding • Acceptance • Resilience • Support of self • Willingness to confront • Regulation	26 Situations Scale 1-4	Subscales: Retest-Reliability $r = .48$ Internal consistency $\alpha = .68 - .81$  Total score: Retest-Reliability $r = .75$ Internal consistency $\alpha = .90$

**Figure 1:** Instruments.

As no validated German translation existed for the questionnaires death attitude profile-revised, coping with death scale and hospice-related death self-efficacy scale, the english original versions were used for the purpose of this study.

**Data collection**

The participating students completed the paper-based questionnaires immediately before the start (T1) as well as immediately after completion (T2) of the one-week intensive seminar as described above. In addition, semi-structured interviews were conducted with the first-cohort-participants and analysed qualitatively, the results of which will be published after completion of the qualitative analysis.

**Hypotheses and statistical analyses**

It was hypothesized that, upon completion of the course, the students would show an increased self-estimation in skills and competencies with regard to dealing and communicating with dying patients and would have acquired increased knowledge with regard to palliative care.

It was furthermore expected as a result of the increased self-esteem and knowledge that the participating students would develop a more positive and accepting attitude, i.e. a decrease of fear of patients dying and death with no changes with regard to fear of death and dying of self.

The study used a pre (T1) and post (T2) measurement, with the collected data being analysed by means of a dependent t-test for paired samples. Missing data of T1 were substituted by the study subject's mean value of the respective subscale, whereas missing data of T2 were substituted by the respective data of T1, in which case no change in attitude was assumed.

We treated the missing data of T1 and T2 differently because the statistically more accurate method is to fill up missing data with respective former data, which in this case is only possible at T2. Whereas the less accurate but only possible method to fill up missing data at T1 is using the means of the respective subscale. The level of statistical significance was  $\alpha=0.05$ .

**Results**

The comparison of pre and post data of the Harvard-PCEP questionnaire yielded significant changes in the three subscales (level of preparation for dealing and communicating with dying patients, self-estimation in palliative care skills and self-estimation in communication competency), with higher values at T2. No changes were observed regarding attitudes towards palliative care (Table 2).

However, upon completion of the intensive seminar, almost a third of the students still estimated their level of preparation as well as their communication competencies, knowledge and skills as insecure or neutral.

Scale	T1 M ± SD	T2 M ± SD	t	df	p-value	MD	95% CI
Attitude	39.80 ± 3.33	41.23 ± 3.11	-1.73	60	0.09	-1.42	-3.06 -0.22
Preparation	28.49 ± 6.79	43.16 ± 5.76	-21.49	47.17	.00*	-14.67	-17.87 -11.47
Communication	26.39 ± 3.34	17.97 ± 5.26	7.49	51.09	.00*	8.42	6.17 10.67
Knowledge/Skills	10.0 ± 2.72	14.32 ± 2.23	-6.85	60	.00*	-4.32	-5.59 -3.06

**Table 2:** Results of pre (T1) and post (T2) measurements, PCEB questionnaire of Harvard Medical School.

Data obtained from the Collet-Lester Fear of Death and Dying Scale-Revised with regard to the investigated subscales fear of death of self, fear of dying of self, fear of death of others and fear of dying of

others yielded no significant changes in attitudes measured at T1 and T2 (Table 3).

Scale	T1 M ± SD	T2 M ± SD	t	df	p-value	MD	95% CI
Fear of death - self	23.96 ± 6.16	24.35 ± 7.01	-0.23	60	0.81	-0.39	3.74 2.97
Fear of dying - self	17.52 ± 4.79	17.96 ± 5.26	-0.35	60	0.73	-0.45	-3.01 2.11
Fear of death - others	18.86 ± 5.32	19.87 ± 5.56	-0.73	60	0.46	-1.01	-3.38 1.75
Fear of dying - others	21.84 ± 4.94	24.03 ± 5.72	-1.61	60	0.11	-2.19	-4.90

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**Table 3:** Results of pre (T1) and post (T2) measurements, Collet-Lester-FoDD-Scale-Revised.

With regard to the students' palliative care knowledge which had been assessed by the Three Step Questionnaire, the mean value of the proportionally correct answers at T1 of 0.28 (SD=0.11) was shown to have significantly increased by T2 to 0.45 (SD=0.16) ( $t(30)=-7.58$ ;  $p<0.001$ ). Furthermore, the mean value of incorrect answers tended to decrease from 0.39 (SD=0.03) to 0.32 (SD=0.16) ( $t(30)=1.99$ ;  $p=0.055$ ). The possibility not to choose any of the given answers was used more frequently at T1, which is why the mean proportional share was 0.33 (SD=0.17) and significantly decreased at T2 to  $M=0.23$  (SD=0.16) ( $t(30)=3.67$ ;  $p=0.001$ ). Due to the interdependency of the amount of correct and incorrect answers – the more correct answers are given, the less incorrect answers can be given – the ratio of correct and incorrect answers was compared as well, also demonstrating a decided change of the mean value from T1 to 0.89 (SD=0.68) at T2 ( $t(30)=-3.22$ ;  $p=0.003$ ). Therefore analyses demonstrate an increase of palliative care-related knowledge and skills upon completion of the mandatory elective course Palliative Care.

With respect to the questionnaires which had been additionally applied to the first cohort (N=15), a comparison of T1 and T2 in the subscales of the Death Attitude Profile-Revised yielded no significant changes regarding attitudes to death (Table 4). On the other hand, a

comparison of pre and post data from the Coping with Death Scale and the Hospice-Related Death Self-Efficacy Scale showed significant changes. For instance, the mean value of the Coping with Death Scale significantly increased from 127.8 (SD=18.86) at T1 to 139.33 (SD=17.24) at T2. Likewise, the analysis of data from the Hospice-Related Death Self-Efficacy Scale showed a significant difference of the mean score ( $t(14)=-4.23$ ;  $p=0.001$ ), with a mean value of 63.02 (SD=10.68) at T1, compared to the mean value of 70.24 (SD=9.70) at T2. Analyses therefore demonstrate that upon completion of the mandatory elective course, the participating students consider themselves as more competent in dealing with death and dying.

Likewise, the analyses of the pre and post data of the various subscales of the questionnaire Standardized Questionnaire for Self-Estimation in Emotional Competency and Skills (SEK-27), which had been applied exclusively to the second cohort (N=16), demonstrated a significant increase of the total mean value as well as of the mean value of the subscales lucidity, resilience, regulation and willingness to deal with conflicts (Table 4). The results of these analyses may be interpreted as students' self-perceived increased emotional competence upon completion of the course.

Scale	T1 M ± SD	T2 M ± SD	t	df	p-value	MD	95% CI
Attention	7.81 ± 2.37	9.31 ± 2.06	-1.99	15	0.065	-1.5	-3.10 0.10
Lucidity	7.41 ± 2.25	9.06 ± 1.98	-2.76	15	0.015	-1.66	-2.93 0.38
Body awareness	7.19 ± 2.17	8.38 ± 2.5	-2.08	15	0.055	-1.19	-2.41 0.03
Understanding	7.75 ± 2.98	8.81 ± 1.87	-1.18	15	0.257	-1.06	-2.98 0.86
Acceptance	7.75 ± 1.63	8.31 ± 1.99	-1.31	15	0.21	-0.81	-2.14 0.51
Resilience	6.69 ± 2.52	8.25 ± 1.69	-2.40	15	0.03	-1.56	-2.95 -0.17
Self-support	7.19 ± 3.33	8.06 ± 2.64	-1.24	15	0.234	-0.88	-2.38 0.63
Regulation	5.88 ± 2.28	7.75 ± 2.49	-2.46	15	0.027	-1.88	-3.50 -0.25
Willingness to deal with conflicts	7.56 ± 2.50	8.75 ± 1.88	-2.41	15	0.029	-1.19	-2.24 -0.14
Gesamt	64.97 ± 14.62	76.69 ± 13.46	-2.52	15	0.023	-11.72	-21.62 -1.81

**Table 4:** Results of pre (T1) and post (T2) measurements, self-estimation in emotional competencies and skills (SEK-27).



## Discussion

The present pilot study evaluated changes in palliative care-relevant knowledge as well as in opinions and attitudes towards palliative care and end-of-life issues upon completion of a one-week intensive seminar in palliative care. In summary, it can be stated that the participating students estimated their palliative care-related knowledge and skills as well as their skills in communicating with dying patients and their relatives as significantly improved after completing the course. This improvement of skills corresponds to an objective knowledge gain, as can be seen from the results of the Three Step Questionnaire [7], which measures objective knowledge gain. Nevertheless, almost a third of the participating students remained neutral to insecure with respect to their self-estimated knowledge and skills upon completion of the seminar. No changes were observed regarding participants' attitudes to death and dying, which was also supported by the analyses of data obtained from the additional questionnaires applied to either one or the other student cohort. While self-estimation in competencies in dealing with and caring for dying patients improved significantly, no changes were observed in participants' opinions and attitudes towards death and dying. Therefore and contrary to what had been assumed, a critical affective learning objective was not accomplished.

The results of the present study are in accordance with the literature, the fact of which might suggest that changing opinions and attitudes or the acquisition of affective learning objectives may be considerably more difficult or complex than assumed [30]. For example, fourth year students' attitudes were investigated after a two-week palliative care course and compared with an intensive four-week course [31]. Self-efficacy was assessed using the Self-efficacy in Palliative Care Scale, and attitudes towards palliative care and caring for dying patients were measured by means of the Thanatophobia Scale.

At the end of both curricula, students' self-efficacy and attitude towards caring for dying patients improved significantly, with a more pronounced increase of self-efficacy after the intensive course than after the two-week course and no difference regarding students' attitude towards caring for dying patients. A mandatory one-week palliative care course in undergraduate medical education with fifth-year students (N=84) was evaluated [32] which included regular direct patient encounters on a palliative care ward. The study used a naturalistic design to assess palliative care-relevant knowledge and skills at the beginning and at the end of the course as well as an evaluation of teaching contents and methods/approaches. Results demonstrated a positive view of the course and a significant improvement of palliative care-relevant knowledge and skills.

A prospective controlled quasi-experimental study [24] was conducted to evaluate an undergraduate palliative care curriculum based upon EAPC recommendations, which was offered to fourth-year medical students. For evaluation purposes, the German version of the Program in Palliative Care Education and Practice of Harvard Medical School in Boston, USA, as well as the Collet-Lester-Fear-of-Death-Scale-Revised were used. The course consisted of thirty one TU taking place in the course of two consecutive semesters.

The used didactic methods and approaches were learner-centred small-group-teaching, problem-based learning, bedside teaching as well as role-play. The study demonstrated significant effects in students of the intervention group, with a better feeling of preparedness for dealing with and caring for dying patients, an improved self-estimation in palliative care-related knowledge and skills as well as

communication skills with regard to dying patients and their relatives. Empowering medical students on a knowledge and psychomotor skills level to gain competence in palliative care seems to be more achievable than changing their emotional responses to death and dying and their attitudes. It has also to be stated that change of attitudes and affective psychomotor skills get less attention in educational research on palliative care.

There are some lessons, which can be learnt from educational research. Longer and longitudinally integrated palliative care teaching [22] might support attitudinal change in a better way. However, this is not the only possible conclusion. It is well known from the literature that death confrontation has a relevant impact on the professional role modelling for medical students [17,19,33]. Having an opportunity to talk about their experiences and having a validating and supportive peer and professional environment after a significant death confrontation seem to be the central aspects for developing resilience in clinical death encounters. Hence, developing effective teaching interventions that focus on the emotional impact of palliative care in medical students should be considered a research priority.

The limitations of this study arise from its nature as naturalistic study (without a control group). The small number of participants also leads to limitations of the results. As a pilot study, the work presented here identifies open questions in the field of didactic research in palliative care education. The data at T2 was collected immediately after the course. This timing causes limitations to the section of knowledge-gain. However, the timing doesn't affect the change of attitudes and change of self-reflection.

The theoretically assumed and heuristically reasonable relation of attitudes and skills is still unclear. It is a strong theoretical argument, that higher grade of acceptance of death and dying does in fact correspond to a higher quality in treatment and care of dying patients and their relatives but up to date there is no empirical study on this subject. Furthermore, the psychological concepts regarding the general significance of attitudes for people's actions/practice also are still inconsistent. The relevance of subjective estimation in self-efficacy is still not known. According to the concept of self-efficacy [34], a positive estimation in self-efficacy corresponds to improved knowledge and expertise. Nevertheless, it has not been established whether a positive self-estimation with regard to dealing with and caring for dying patients does in fact result in a higher quality in terminally ill patient's healthcare, a fact which also indicates a general predicament of didactic research in palliative care education [35].

It is well established that didactic interventions improve the competence of the students or physicians. But the present study indicates that an evaluation of palliative care education should include more than knowledge and self-efficacy. There is need for scientific studies evaluating objectively observable behaviours and practices of undergraduate medical students and physicians with respect to the treatment of and communication with dying patients. The change of attitudes, especially dealing with emotions regarding death and dying deserves more attention and its theoretically hypothesized relevance need empirical confirmation.

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