

# Post-Occupancy Assessment of the Internal Environmental Quality of Office Buildings from the Viewpoints of Architects and Non-Architects

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# Abstract

Considering the importance of property development to the trendy world, user perspective ought to be enclosed within the method of planning property buildings. Therefore, with stress on occupants' views and also the gap in examining the distinction between the views of architects and non-architects on user satisfaction, this paper aims to demarcate the points of convergence and divergence of architects and non-architects in terms of user satisfaction issue. Additionally, IEQ in Iranian workplace buildings was investigated. A quantitative technique was used associate degree an adequate range of questionnaires were stuffed out by Iranian staff with relation to a comprehensive case study. The results showed that the views of architects and non-architects converged on user satisfaction. Conversely, from architects' points of read, energy and water potency for buildings was of upper significance than alternative parts. Moreover, structural stability of the building, ventilating system, dominant the water and energy use of buildings, thermal comfort, building's age, inexperienced yard and landscape, restroom, and amplitudes were recognized as effective parameters yet. The noteworthy finding of this study is that non-architects care regarding associate degree environmentally friendly style quite architects in each genders. During this respect, as well as the divergence and convergence points of each architects and non-architects within the planning method may guarantee a stronger style. This analysis will give a completely unique insight into architects' views of the first style platform in workplace buildings which may fill the present analysis gap.

Keywords: Architects; Non-architects; Perception comparison; Indoor Environmental Quality (IEQ)

### Introduction

Considering the importance of property development to the trendy world, user perspective ought to be enclosed within the method of planning property buildings. During this respect, Indoor Environmental Quality (IEQ) has been used wide for assessment [1]. A contemporary style needs associate degree consolidation of technological services and art therefore on meet property criteria. It's been established that user satisfaction is that the only style objective [2]. building isn't a mere detached place; rather, each worker residing in a very house daily for many hours could develop a way of sentimental association therewith engineered house, that is highlighted as associate degree assured "sense of sustainability. Besides, Pastore and author [3] found that the numerous component of user satisfaction in planning an inside setting may facilitate buildings seem greener and a lot of property. Therefore, with stress on occupants' views, Post-Occupancy analysis (POE) has been utilized as associate degree assessment technique for evaluating and rising IEQ. Common standards for poet researches incorporates characteristics of staff as well as gender, age, education, and occupation yet as characteristics of operating processes as well as coworkers' accessibility, communication, concentration, privacy, thermal comfort, facility use and skill, overall satisfaction, and perceived productivity poet is counted as a platform for creating property buildings.

Nowadays, considering users' perception of buildings is recognized as an important early stage of style though user perception has been investigated in many studies, user perception ought to be evaluated supported user satisfaction level and alternative relevant factors. User satisfaction is outlined as meeting users' wants and expectations by considering all aspects of buildings. Residents' satisfaction with the performance of their buildings reveals the standard of style, construction, operation, and management of the amenities [4,5]. Also, worker satisfaction results in the sweetening of productivity, comfort, and mental state.

Based on previous conducted analysis, findings reveal that private management results in larger user satisfaction yet as higher thermal and visual comfort. In another analysis [6] investigated the link between user satisfaction and lighting and physical parameters of labour stations. Results indicated that indirect lightweight may increase user satisfaction by twenty first and windows with glare management can be effective in worker satisfaction. Moreover, air temperature, lighting, acoustic quality, and private management were scrutinized in another analysis. Results showed that within the case of getting management on ventilation and lighting, the utility of and awareness regarding bound devices necessary satisfaction factors. Besides, it had been verified that occupants' satisfaction in workplace buildings was coupled to geographic point IEQ. However, typical IEQ variables like building options, personal characteristics, and work-related variables affected inhabitants' satisfaction Moreover, these variables don't seem to be restricted to environmental aspects and user health and embody social options with stress on individual experiences [7,8]. Moreover investigated the link between energy and lighting in workplaces from users' views their outcome pointed to the requirement of victimisation interactive lighting systems in offices. Moreover, completely different results pointed to the impact of gender, climate, and period of residence on user satisfaction and luxury.

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### Discussion

In this regard, user perception and satisfaction could vary in degree supported people's culture, age, gender, or occupants. Many studies have investigated the distinction between the viewpoints of architects and non-architects investigated the distinction within the definition of beauty for architects and non-architects. Targeted on property style from architects and laypersons' views investigated the aesthetic perception of architects and non-architects. All of the conducted researches have shown that architects and non-architects assume otherwise regarding buildings' aesthetics. Though the perception of architects and non-architects has been relatively evaluated, user satisfaction with workplace buildings supported architects and nonarchitects' points of read has not been studied nonetheless. This paper focuses on the variations between architects and laypersons in terms of satisfaction that is that the gap that ought to be stuffed.

Post-Occupancy analysis (POE) may be a technique for building performance analysis, the extent of that has widened over the past few decades; so, it's currently economical enough to hide indoor setting, energy, and inhabitant's satisfaction poet takes under consideration not solely the target difficulties related to subject field performance however additionally employees' subjective satisfaction and its assessments. Poet technique is vastly utilized in user-satisfaction researches and has exhibited adequate performance. Besides, poet focuses on 3 categories: performance parts, practical parts, and behavioural parts. The performance parts square measure, in fact, performance indicators that typify signs, pointers, characteristics, and things that square measure essential to assessing the precise quality of workplace buildings. Of note, performance indicators could vary in some cases to suit the analysis purpose [9,10].

Focusing on finding new parameters, researchers have investigated 1600 workstations in sixty four buildings victimisation poet in terms of indoor air quality additionally, Choi associate degree Moon investigated the satisfaction of occupants with IEQ using poet as an subject field style call tool. To the current finish, 411 staff operating in a very trendy workplace placed in southern Golden State was examined. Findings incontestible that the well-being of occupants in their geographic point was associate degree best style component. Additionally to the component of well-being, gender and age were recognized as 2 effective factors in employee satisfaction. Moreover allotted a comparative survey of user satisfaction, inexperienced building, and IEQ They classified twelve buildings into 'green group' and 'conventional group' so, analyzed them. moreover, the investigated parameters involved with costumers' views enclosed ventilation, glare, building noise, article of furniture style, cleaning, and air quality and people involved with staff were house size, common areas dialogues, access to required info, space well-being, and feeling of happiness to family (office family). The results indicate that usually, staffs feel a way of satisfaction in inexperienced buildings quite alternative buildings.

Thermal comfort, luminousness, noise level, and ventilation activity, that were alternative influencing factors for workers, were assessed and their influential role was confirmed. Investigated the occupants' satisfaction and building renovation supported indoor environmental quality within the workplace buildings. The IEQ variables were studied as a part of the primary layer of analysis; within the second layer, all attainable retrofit choices were optimized by Genetic algorithmic program. The results indicated that distance of staff from windows affected their satisfaction and productivity [11]. Moreover, the association of satisfaction with urban style and landscape was investigated. The results incontestible pleasantness, eventfulness, and also the overall quality regularity abstraction impression; and naturalness were the foremost assessment options of landscapes. During this respect, another analysis study investigated 5 offices within the European country in terms of user satisfaction and environmental comfort, significantly personal management. Knowledge assortment that was conducted through questionnaires enclosed IEQ parameters. The findings disclosed that the result of non-public management on satisfaction was insignificant. Moreover, user satisfaction with environmental issues may well be improved by providing a lot of freedom of house.

The planned analysis methodology edges from quantitative strategies. A satisfaction survey was utilized for the digital computer staff to analyse the result of IEQ on the staff's satisfaction with their workplace setting. Knowledge was gleaned through E-mails containing a web form link and physical distribution of exhausting copies. Moreover, besides the form, further opinions were collected from faceto-face user participation. Moreover, knowledge were gathered

Upon assessing the poet performance, the obtained outcome was divided into IEQ and DQ. Building layout, interior look, exterior look, and accessibility were classified as style Quality (DQ). supported the results of Ali Mustafa's analysis, adequacy of horizontal circulation, adequacy of vertical circulation, and proportions and dimensions of areas, distribution of article of furniture, access to facilities, air quality, acoustic and thermal comfort were recognized as effective parameters [12-15].

#### Conclusion

This paper investigated user satisfaction in terms of setting friendliness from the viewpoints of architects and non-architects. Poet form was utilized to assess the environmental parameters that will promote employees' satisfaction. The results illustrated that though architects and non-architects shared partial concurrence with user satisfaction, their views diverged on the satisfaction-related parameters. Evidently, the architects and non-architect's results showed.

#### Acknowledgement

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## **Conflict of Interest**

None

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