

Health System Challenges in the 21st Century

Mohammad Hosein Kalantar Motamedi* and Zahra Danial

Trauma Research Center, Baqiyatallah University of Medical Sciences, Tehran, Iran

*Corresponding author: Mohammad Hosein Kalantar Motamedi, Professor, Trauma Research Center, Baqiyatallah University of Medical Sciences, Tehran, Iran, Tel: +982122616946; E-mail: motamedical@yahoo.com

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Introduction

Health system challenges entail the growing costs of health systems around the world; it has thus become one of the main concerns of health system managers and policy makers. Continued development of new and expensive healthcare technologies, greater expectations from health systems and the development of chronic diseases and difficult-to-treat illnesses are among the causes for this rapid increase in costs [1].

Oral health systems today also face skyrocketing costs. This is mainly due to the dental materials which are very expensive as well as the new devices and technical instrumentation that is marketed annually. While the overall healthcare indices in the past 20 years have raised 71 folds [2] accordingly, many problems in different parts of the health system are encountered [3]. The share of people paying health care costs is extensive [4] and equity in health care and financial equity in health costs are also lacking; [5] Insurance organizations do not utilization or protect patients against unexpected costs [6].

Pharmaceutical services have faced serious challenges [7,8] as well. Like other sectors of the health care system, pharmaceuticals are influenced by economic problems. Many relate to the system structure of the health care providers, inaccurate use of financial and human resources and lack of health management policies [10]. The lack of a complete referral system and clinical guidelines of suitable coverage via insurance organizations for pharmaceuticals and treatment [11,12] have increased the share of people paying health care costs and pharmaceutical costs especially by the elderly [13]. High insurance cost and lack of full coverage of the insured, also precludes patients from referring to their doctor for periodic visits and for check-ups [7,8].

Insurance organizations in addition to the challenges posed by the burdens of dental and medical care, also suffer from structural problems namely those that preclude full payment of the insured thus leading to out-of-pocket spending; this is especially so in dentistry [5]. Though, there have been many attempts to solve these problems in the areas of oral health care, and pharmaceuticals, significant expansion in insurance coverage has occurred [11]; however, without sufficient

attention to the cause of problems, efforts to overcome them are prone to fail.

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